

Tasha Renee Turner

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(407) 990-6132

Dependable, intuitive, and career driven; interested in a career that exercises natural talents. Resourceful, creative, and adaptive for any line of business but particularly passionate about exploring innovative ways to develop new skills. Skills and traits include:

- Passionate, outgoing, and infectious personality
- Having insight and exhibiting foresight with high literacy and composition skills
- Reliable and articulate in both speech and manuscript

Willing to relocate: Anywhere

Authorized to work in the US for any employer

Work Experience

Server/Bartender/Trainer

Kings Dining & Entertainment - Orlando, FL

September 2021 to Present

Full service bartender and trainer functioning in an entertainment dining venue and creating a fun and memorable experience for all families and guests.

- Responsible for training new servers and bartenders through King's structured training program and maintaining positive work morale
- Knowledgeable of food and drink menu and applying knowledge to all changes due to post COVID
- Maintaining a healthy interaction with guests by facilitating safe gameplay and knowledge of ingredients used in menu items

Server

Tin Roof

November 2017 to Present

Full service front of house employee accommodating guests by providing southern hospitality for their dining and entertainment experience.

- * Encourages guests to try featured food items and signature cocktails by offering personal favorites.
- * Exercises safety and service standards to ensure productivity.
- * Knowledgeable of the Tin Roof culture and represents best interpretation by delivering sincere and positive guest service.

Deposit Reconciliation Representative

Franciscan Alliance Health Care - Hammond, IN

March 2021 to August 2022

Clerical representative reconciling financial reports for two clinical departments from a home office site at one of the Franciscan Alliance specialty clinics.

- Gathered account information for the city of Lafayette and Crawfordsville clinical patients and verifying payment ledger

- Utilized created Excel worksheets to balance accounts and transferred data through internal t drives and practice managers
- Familiar with how to utilize office equipment and communicate between all health and specialty departments

Dispatcher

CWS - Gary, IN

October 2021 to April 2022

Dispatcher bridging lines of communication specifically with Ford Motors and all of its parts suppliers to ensure safe and efficient delivery.

- Answered calls from certified drivers that deliver parts for the Ford factory and its suppliers to ensure safety of both driver and parts
- Contacted Penske if issues with tractor are too faulty to drive and deliver
- Communicated with suppliers and staff at the Ford plant if there were any delays in delivery

Team Member

Universal Studios Florida - Orlando, FL

March 2016 to March 2020

Universal Studios team member serving in a whimsical and imaginative fine dining themed restaurant.

- Knowledgeable of entire menu, the difference between all dressings and how each are prepared
- Experience in opening restaurant and of Matra POS system
- Able to perform and execute guest recovery without hindering fulfilling experience of new establishment

Bartender

The Grove Resort & Waterpark - Winter Garden, FL

March 2018 to February 2020

Pool bartender serving full bar and specialty cocktails at Longboard Bar and Grill, the resort's on-property waterpark.

- Expressive with welcoming new and familiar families by creating unique guest experiences based on their stay at the resort
- Expeditious in delivering drinks and optimal service to all guests and staff on shift
- Prepared inventory and filled in positions for other concepts on property for banquets, events, and indoor service

Server/Bartender/Trainer

Sea Dog Brewing Company

September 2013 to November 2018

Full service trained bartender efficiently servicing guests and working as a unit alongside other servers and crew in a New England style restaurant.

- Promoting efficiency by collecting and sending orders from all guests within a close radius.
- Responsible for hostess, server assistant, and server training.
- Knowledgeable of craft beer, wine pairings, and food menu in addition to company history and fine dining service standards.

Disney Cast Member

The Walt Disney World Company - Lake Buena Vista, FL

January 2011 to May 2017

Cast member participating in a living, learning, and earning experience with a fortune 500 company.

- Deliver outstanding and exceptional guest service.
- Knowledgeable of Walt Disney World Resort.
- Following up with last year sales, units sold, transactions, and dollars per transaction recording data from sales reports.

Education

Bachelor's Degree in Arts and Humanities

Indiana University - Bloomington, IN

June 2007 to May 2012

Skills

- Restaurant Experience
- Banquet Experience
- Cash Handling
- Guest Services
- Bartending
- POS
- Microsoft Word
- Merchandising

Certifications and Licenses

CPR

November 2015 to Present

ServSafe

March 2022 to March 2023

ServSafe Alcohol

March 2022 to March 2023